

MDabroad

Global Assistance | Claims Financing | Technology

Capabilities Deck — 2026

info@mdabroad.com | +1 (786) 618-1080

Company Overview

Founded:	2000 — 26 years of trusted global assistance
Headquarters:	Aventura, FL (Miami)
Operations:	Sao Paulo, BR Buenos Aires, AR
Provider Network:	85,000+ contracted providers across 30+ countries
Claims Management:	\$1B+ in claims managed
Operations:	24/7/365 multilingual support (EN/ES/PT/DE/FR)

Core Services

24/7/365 Medical Assistance & Case Management

Round-the-clock multilingual support

U.S. Cost Containment

37-52% savings on inpatient claims via Aetna PPO

Claims Financing

72-hour provider payment, balance-sheet funded

MDiX Technology Platform

Real-time claims automation and AI adjudication

Telemedicine

In-house multilingual physicians, sub-5 minute connect

Pharmacy & PBM

Leveraging U.S. drug price arbitrage advantage

Virtual Debit Card

Instant issuance, no wire transfers required

Provider Network Management

85,000+ facilities, JCI-accredited priority

U.S. Cost Containment

Aetna PPO Network

6,093 hospitals across all 50 states

Standard Discount

52% off chargemaster rates

Provider Advocacy

Hospitalist deployment for bedside advocacy

Smart Repricing

AI-powered repricing engine for optimal savings

FX Protection

Local-currency settlement eliminates exchange risk

Total Savings

37-52% reduction on international inpatient claims

Claims Financing

Funding Model

Balance-sheet funded — no third-party lenders

Provider Payment

72-hour payment to providers

Settlement Cycle

Eliminates 60-120 day traditional settlement delays

Provider Discounts

Unlocks 15-30% deeper discounts from eager partners

Transparency

Full audit trail with real-time visibility

Strategic Benefit

Transforms claims from liability to strategic asset

MDiX Technology Platform

Real-Time Processing

Claims ingestion, OCR, AI adjudication in seconds

Provider Portal

Digital invoice submission and case tracking

Member Portal

Benefits overview, claims history, telemedicine access

API-First Architecture

Seamless insurer and TPA integration

Virtual Debit Card

Instant issuance and fund disbursement

Parametric Triggers

Automated insurance activation at key events

White-Label Ready

Customizable for enterprise partners

Provider Network

Network Size

85,000+ contracted facilities worldwide

Direct Partners

500+ direct partner hospitals

Quality Assurance

JCI-accredited facilities given priority

Geographic Coverage

Americas, Europe, Asia, Middle East

Service Spectrum

Hospitals, clinics, labs, imaging, pharmacy, dental

Payment Guarantees

GOP (Guarantee of Payment) accepted at top tiers

Telemedicine & Pharmacy

Medical Team

In-house multilingual physicians (EN/ES/PT)

Response Time

Less than 5 minute average connect time

ER Reduction

50%+ of cases resolved without ER visit

E-Prescribing

Integrated with discount pharmacy network

Price Advantage

U.S. drug prices are 2.78x OECD average

International PBM

Managed pharmacy benefits across borders

Security & Compliance

HIPAA

Full compliance with U.S. healthcare privacy

SOC 2 Type II

Audit in progress, enterprise-grade controls

GDPR Ready

Compliant with EU data protection regulations

Encryption

256-bit AES encryption for data at rest and in transit

Access Control

Role-based access control with audit logging

Testing

Annual penetration testing and security reviews

Reliability

99.9% uptime SLA with redundant infrastructure

Ready to Partner?

Join leading insurers and TPAs partnering with MDabroad

Book a Strategy Call

Submit an RFP at beta.mdabroad.com/rfp

Email: info@mdabroad.com

Phone: +1 (786) 618-1080

2999 NE 191st Street, Suite 608
Aventura, FL 33180